|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| E2E1009 | Performance  Efficiency | Time behaviour | **Level 4 Processing Times (Asynchronous)** | All Services with the exception of Helix (VAS,MDS,LSS,ISD) Services shall provide an asynchronous response (Level 4 validation) to a message within the following timeframes - up to average hourly volume, mean response time of 6s or less - up to average hourly volume, 90th percentile response time of 12s or less - from average hourly to peak hourly volume, mean response time of 10s or less - from average hourly to peak hourly volume, 90th percentile response time of 16s or less  Helix Services (VAS,MDS,LSS,ISD) shall provide an Asynchronous response time of 10 minutes or less | All services with the exception of Helix (VAS,MDS,LSS,ISD) Services | M | Excludes IF-021 Update 10/10/22 - wording aligned to faster switching CR-D-130 |