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| E2E1009 | PerformanceEfficiency | Time behaviour | **Level 4 Processing Times (Asynchronous)** | All Services with the exception of Helix (VAS,MDS,LSS,ISD) Services shall provide an asynchronous response (Level 4 validation) to a message within the following timeframes- up to average hourly volume, mean response time of 6s or less- up to average hourly volume, 90th percentile response time of 12s or less- from average hourly to peak hourly volume, mean response time of 10s or less- from average hourly to peak hourly volume, 90th percentile response time of 16s or less Helix Services (VAS,MDS,LSS,ISD) shall provide an Asynchronous response time of 10 minutes or less | All services with the exception of Helix (VAS,MDS,LSS,ISD) Services  | M | Excludes IF-021Update 10/10/22 - wording aligned to faster switching CR-D-130 |